

Data protection (Vienna, July 2015)

We, paybox Service GmbH, take the protection of all data entrusted to us very seriously and are fully aware of the great responsibility we have when selling electronic top up vouchers (eVouchers). In implementing the respective privacy policy, we are firmly committed to customer care and to improving our customer service level.

Gathering, storing and protecting

a.) customer-related data

To ensure the security of your data, all data are transferred between your browser and our server by using SSL (Secure Socket Layer). This secure server software encrypts your data such as phone numbers, e-mail addresses, bank account details or credit card numbers. Unauthorised persons are thereby prevented from reading, changing, interpreting or copying this information during data transfer and from subsequently re-sending it.

b.) payment-relevant data

It is our top priority to protect your payment-relevant information. The entire payment process is handled via a payment service provider that is equipped with the best security systems. Click [here](#) for detailed information about this enterprise. This procedure eliminates the risk of abuse of your data almost entirely.

Data use

a.) Use of data for processing a transaction

By using onlineaufladen.at, you accept that your customer data may be used for the purposes of processing contracts, for customer care services and customer information, risk management as well as for statistics of our enterprise. At the same time you are informed that we treat your data confidentially within the scope of the Data Protection Act and that we will meet our duties of information and disclosure on request in accordance with the applicable legislation. We expect, however, that by using the data transmitted by you in a responsible way and in compliance with data protection laws we will succeed in increasing customer satisfaction in line with our enterprise's service-orientation.

b.) Use of data for newsletters

We would like to keep you informed about new products, campaigns and contests free of charge and with no obligation. paybox service GmbH will also respect and protect your privacy in this regard. When placing an order, you may object to receiving our newsletter anytime by e-mail, SMS or MMS.

c.) Unsubscribe newsletters

If you do no longer wish to receive our newsletters, you may, of course, cancel them anytime free of charge by sending an e-mail with the reference "unsubscribe newsletter" to info@onlineaufladen.at.

d.) Passing on data to third parties

paybox service GmbH does not pass on any personal data to third parties without the explicit consent of the user unless there is a legal obligation of such a data transfer.

The right to information about, correction, blocking and deletion of stored data

Your will at any time have the right to request free information about your data stored by us. Furthermore, you will be entitled to request the correction, blocking and deletion of your data stored by us at any time and free of charge. To this end, you may contact us by sending an e-mail to info@onlineaufladen.at or a letter to the address of the company seat provided in the imprint. This right is limited only insofar as we may delay deletion pending the settlement of our claims.

Use of cookies

To make our services as convenient as possible for you, we use so-called "cookies". Cookies are small files stored by your browser on the hard disc of your computer when you visit our website. Cookies allow us for example to tailor our website to your interests and to automatically recognise them during your next visit. Our cookies do not contain any payment-relevant information so that your privacy is protected. Most web browsers accept cookies automatically. However, you may change the cookies settings of your browser to avoid this. We would like to draw attention to the fact that you have to enable cookies to take full advantage of all programme functionalities, e.g. saving the latest production selection or the possibility of re-activating a top up voucher later.

Links to other websites

The websites of paybox service GmbH contain links to other websites. Compliance with the relevant data protection provisions in respect of these websites shall be the responsibility of the operators of the respective websites and will not fall within the sphere of competence of our enterprise. Therefore paybox service GmbH is not responsible for the data protection strategies or the content of other websites.

Questions and comments

If you have any questions or comments regarding the data protection policy of paybox service GmbH and our website onlineaufladen.at, you may contact us by sending us an e-mail to info@onlineaufladen.at. The continuous further development of the Internet is also reflected in our data protection regulations. You will be informed on any changes in a timely manner on this page.